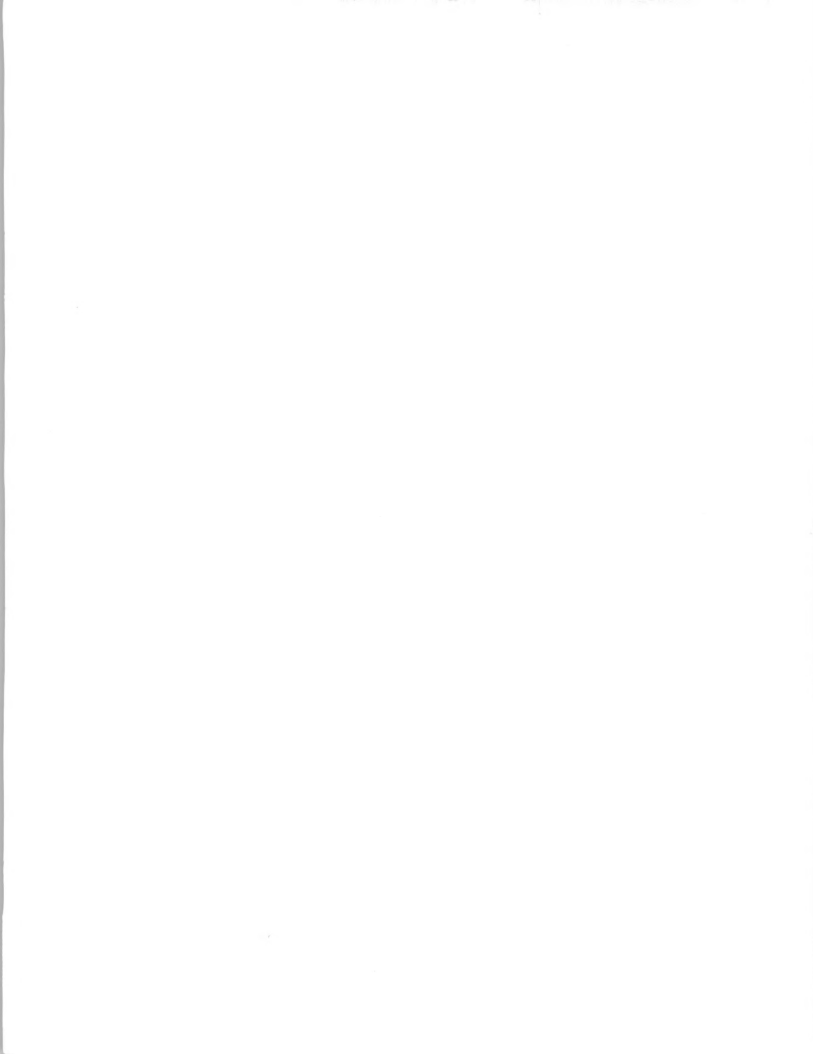
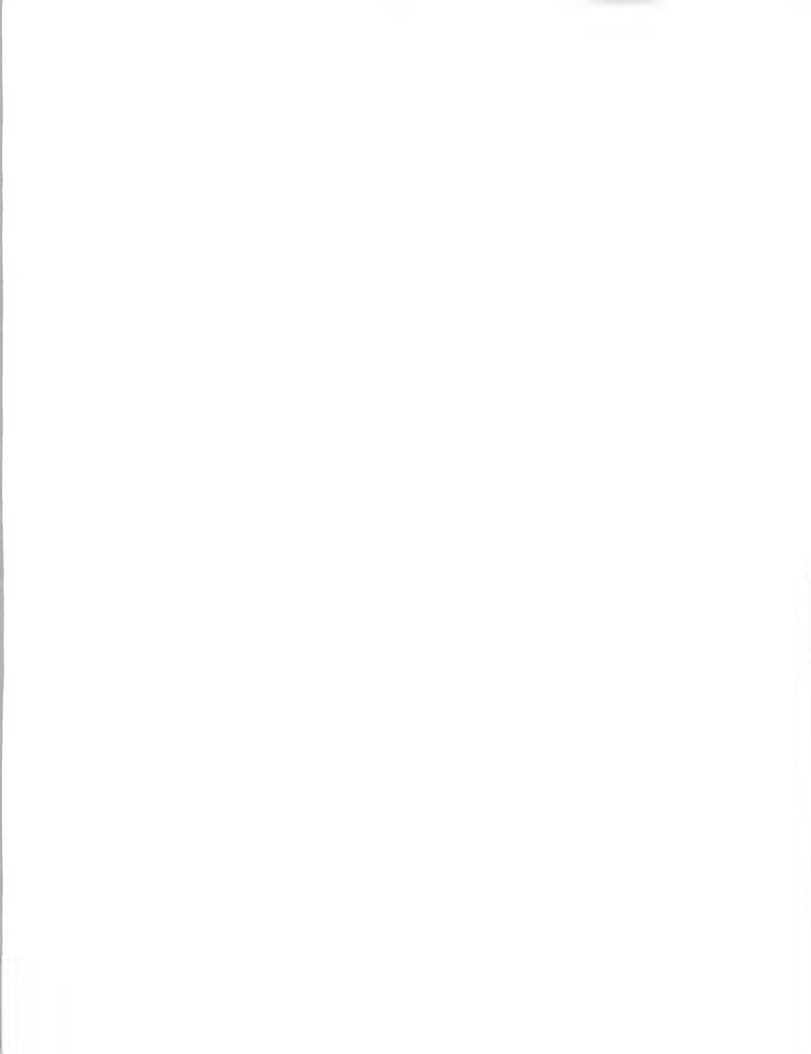


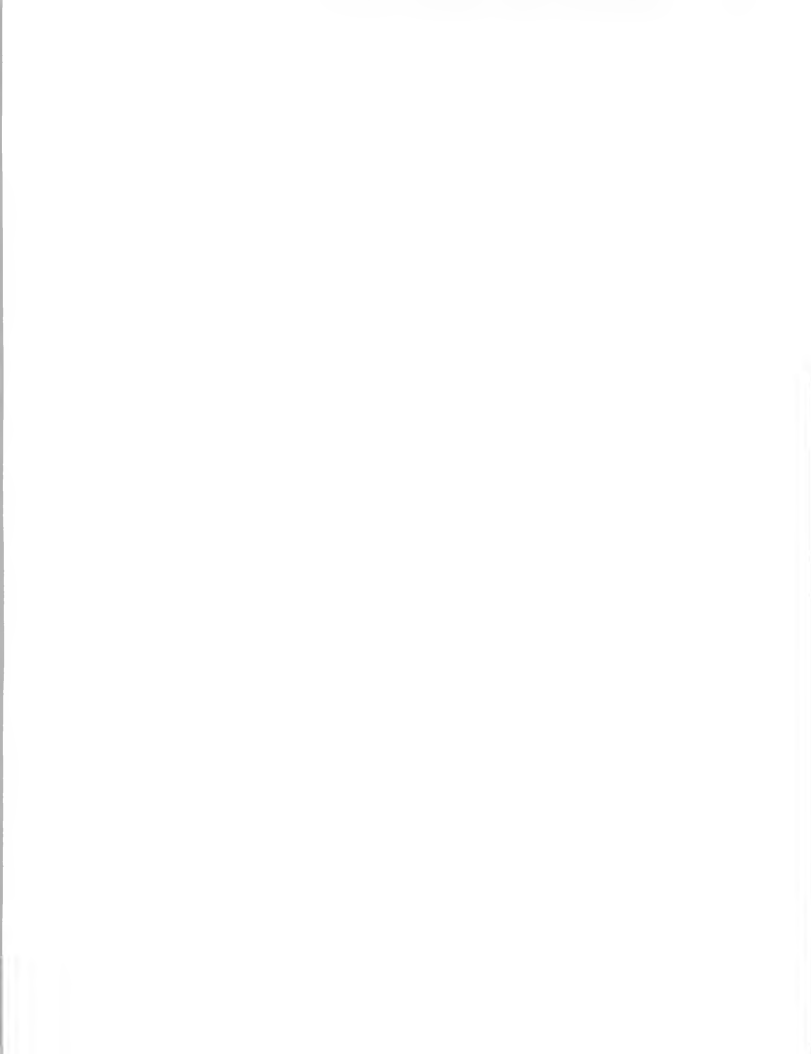
1. Miscellaneous (MS)



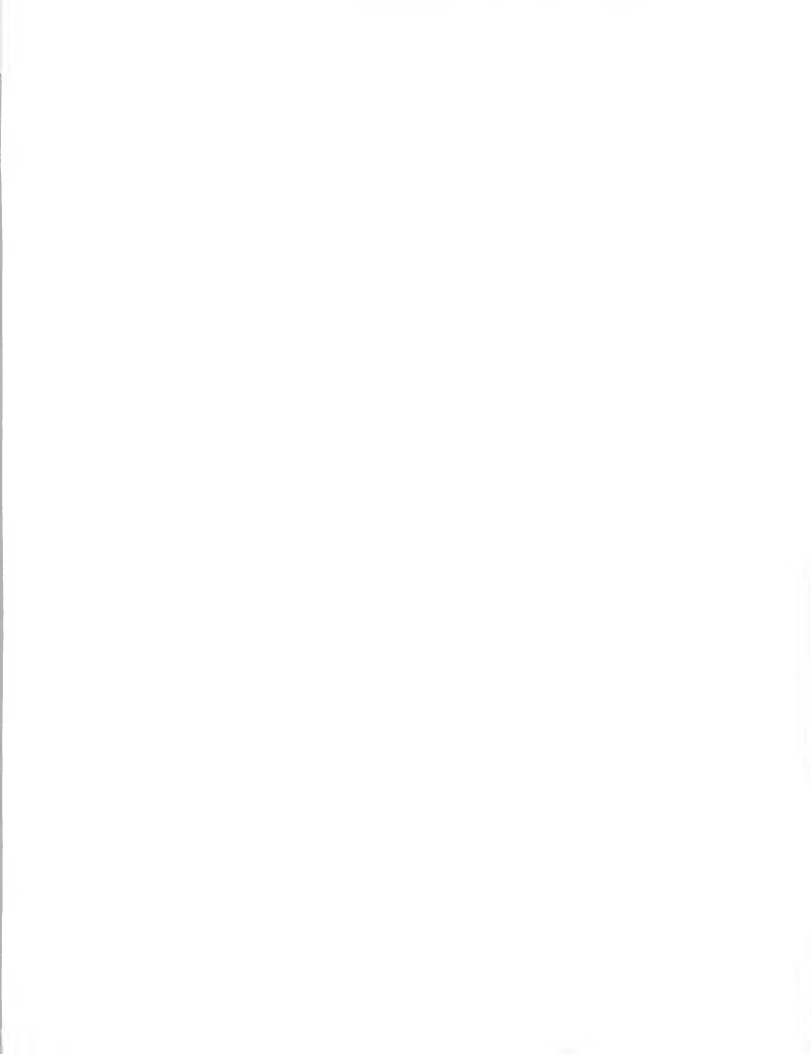
2. Information Systems Issues (I)



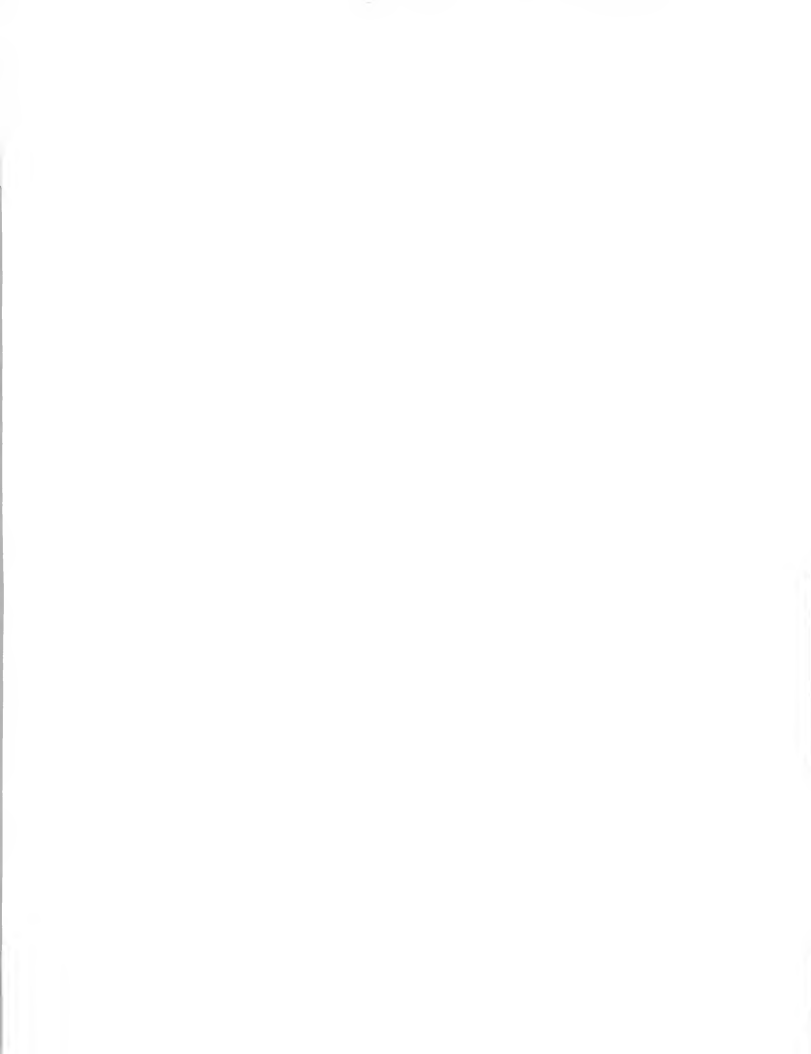
2a. Downsizing (ID)



3. Office Systems (OS)



4. Image Processing (IP)

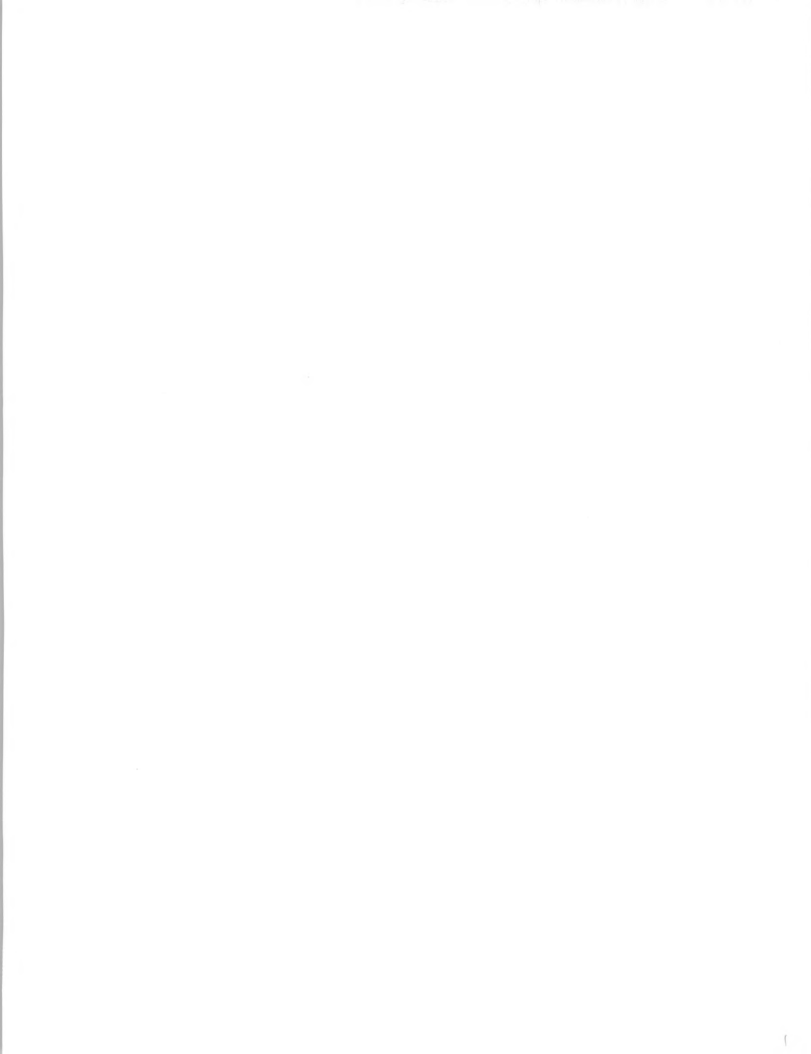


5. Application Development/CASE (AD)



6. Outsourcing (OU)

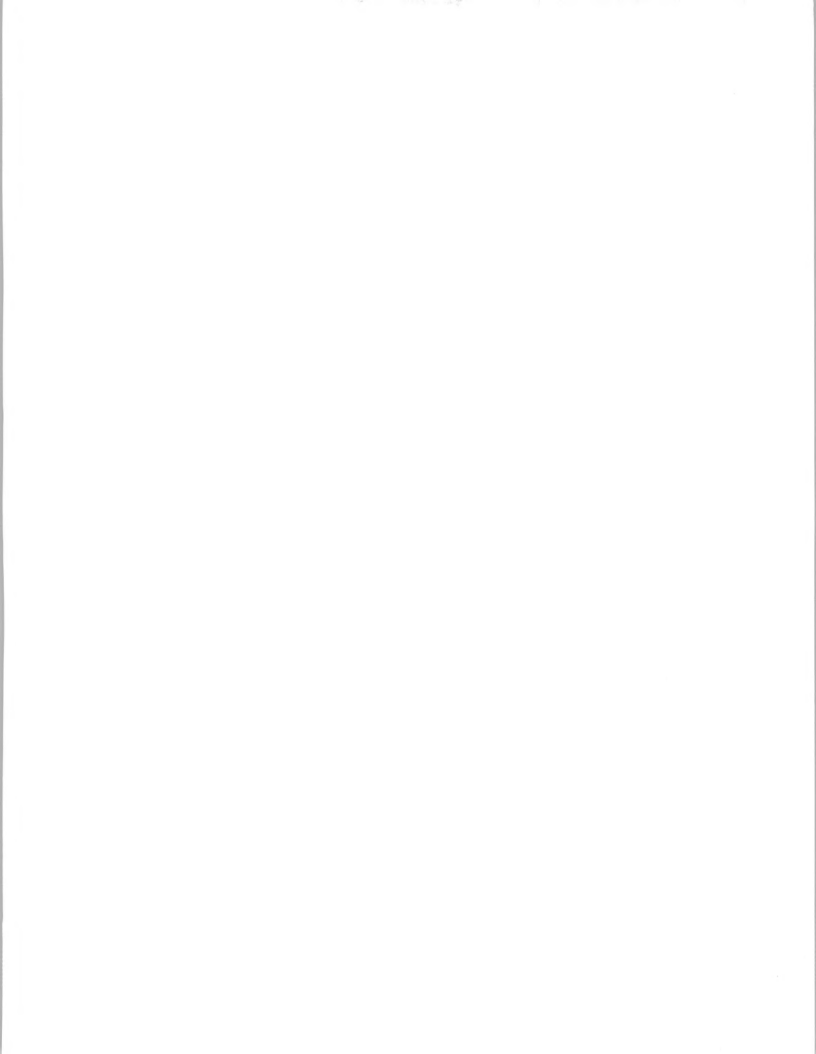
6. Outsourcing (OU)



7. Information Services Industry Trends (IS)



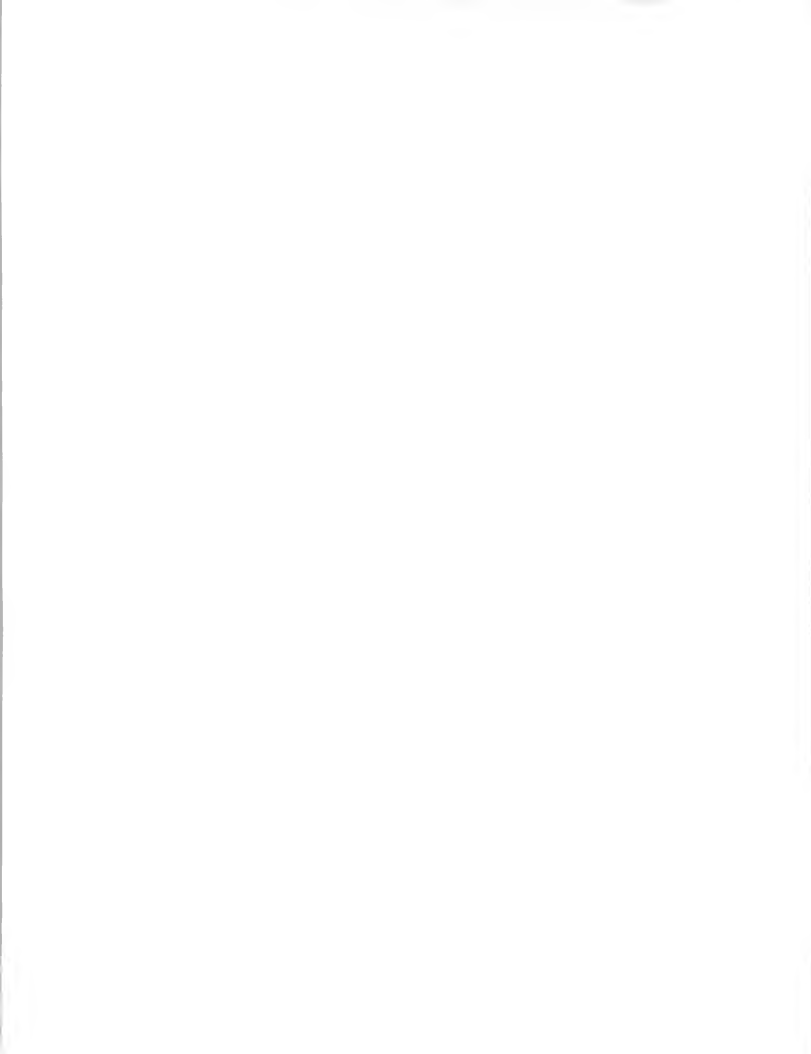
8. Worldwide Markets (WM)



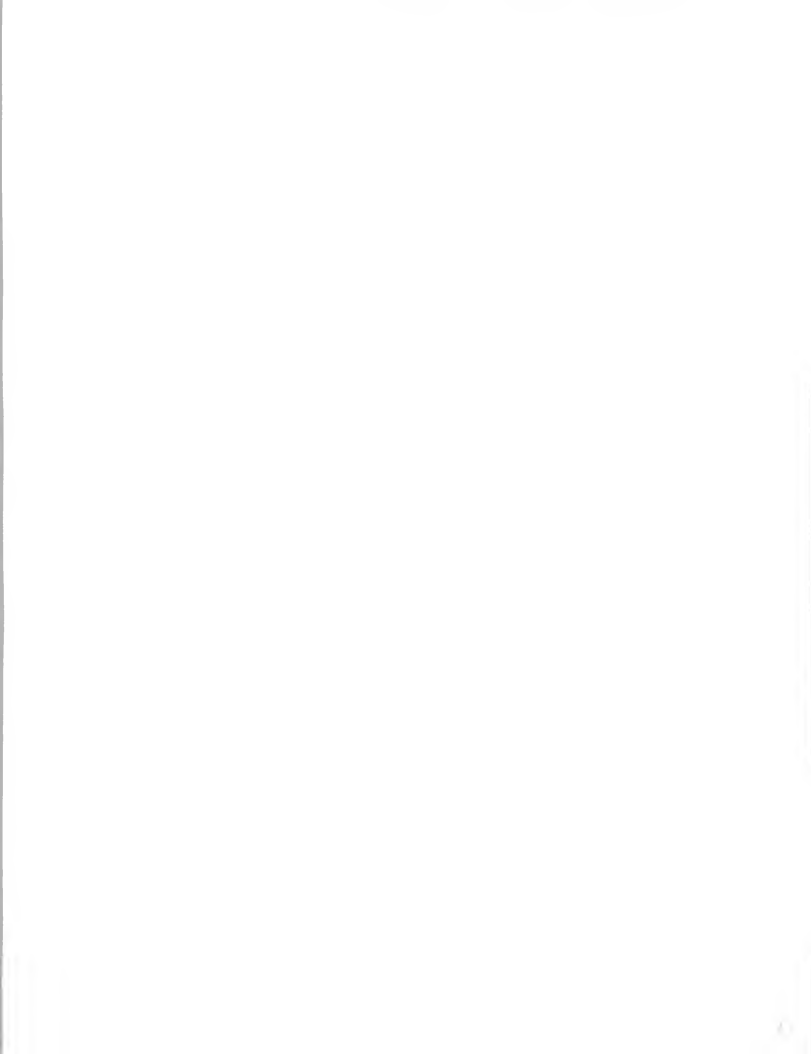
9. Europe (E)*

This section is under review.

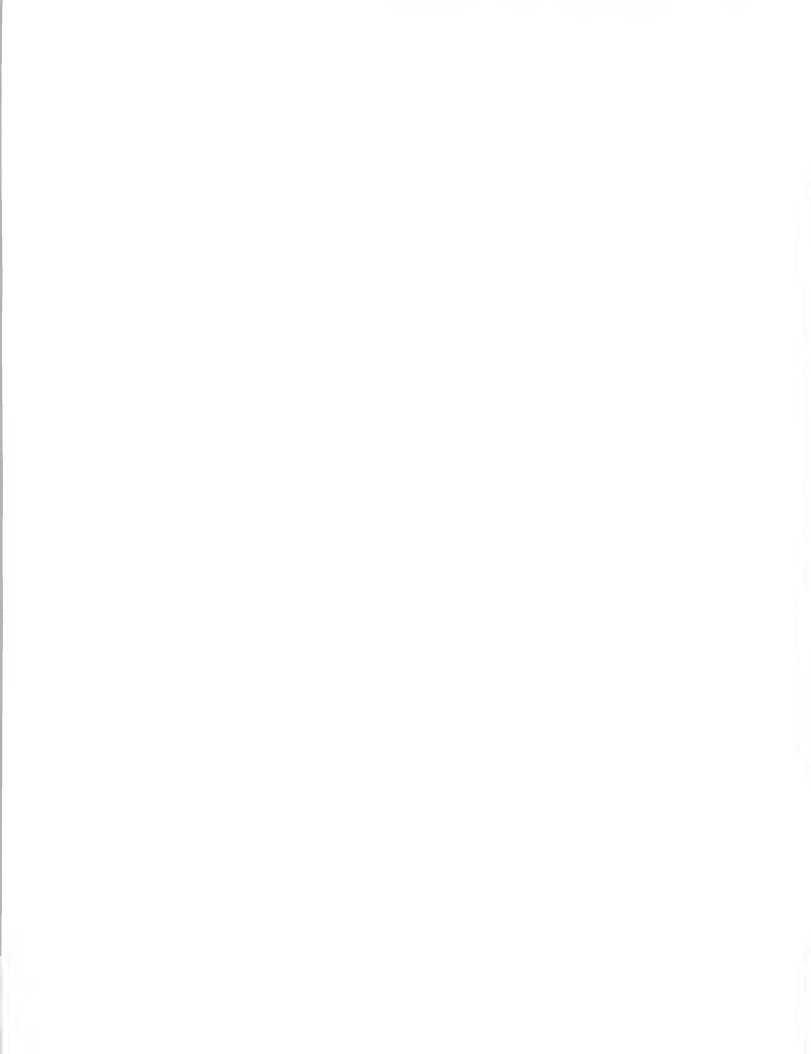
See new section **26. Europe**, for category breakdown.



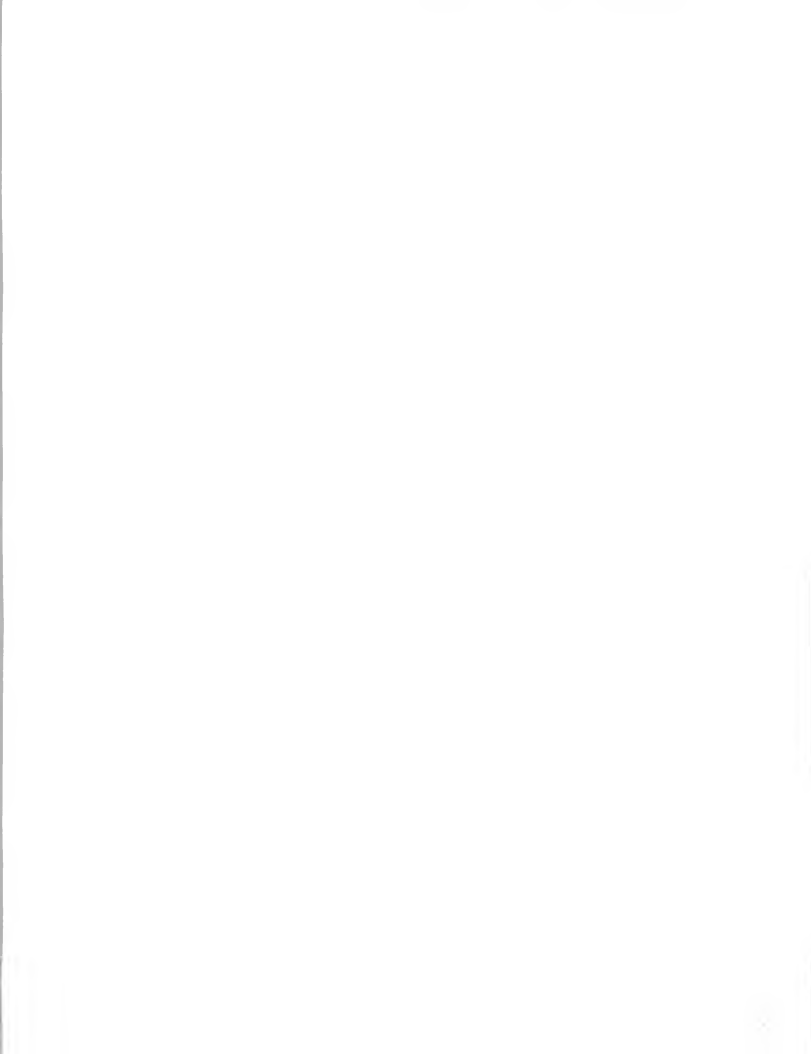
10. Asia/Pacific (AP)



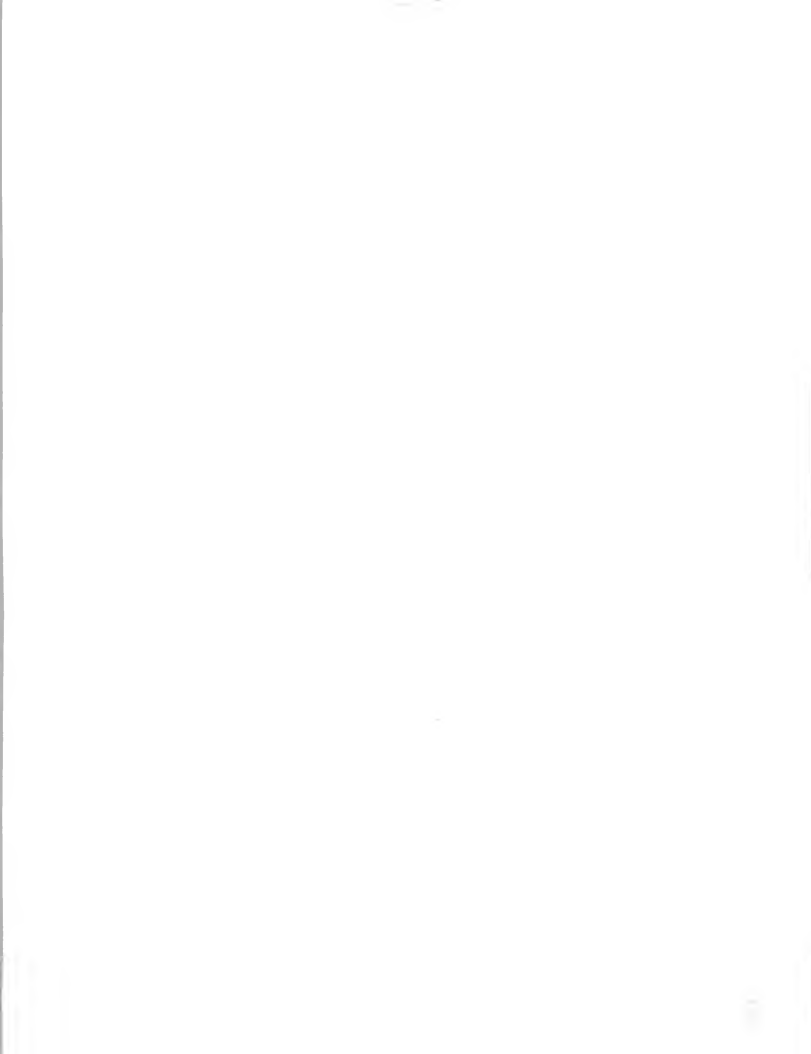
11. U.S. Market Forecasts (MF)



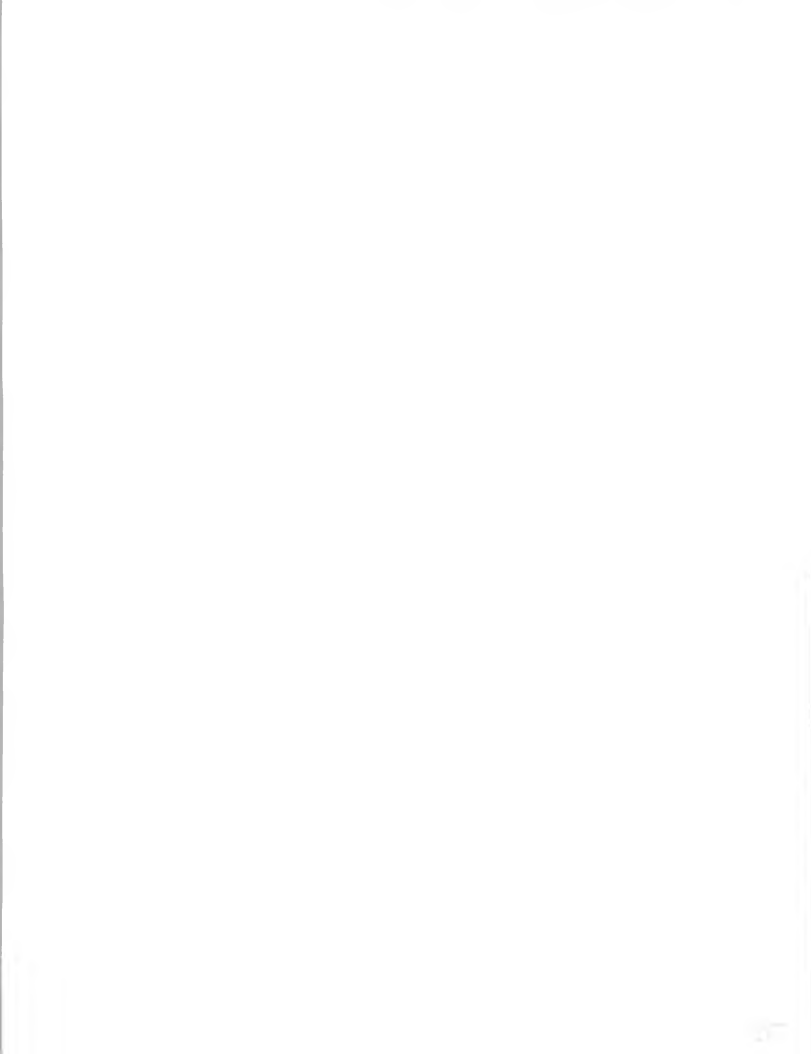
12. Software Products (SP)



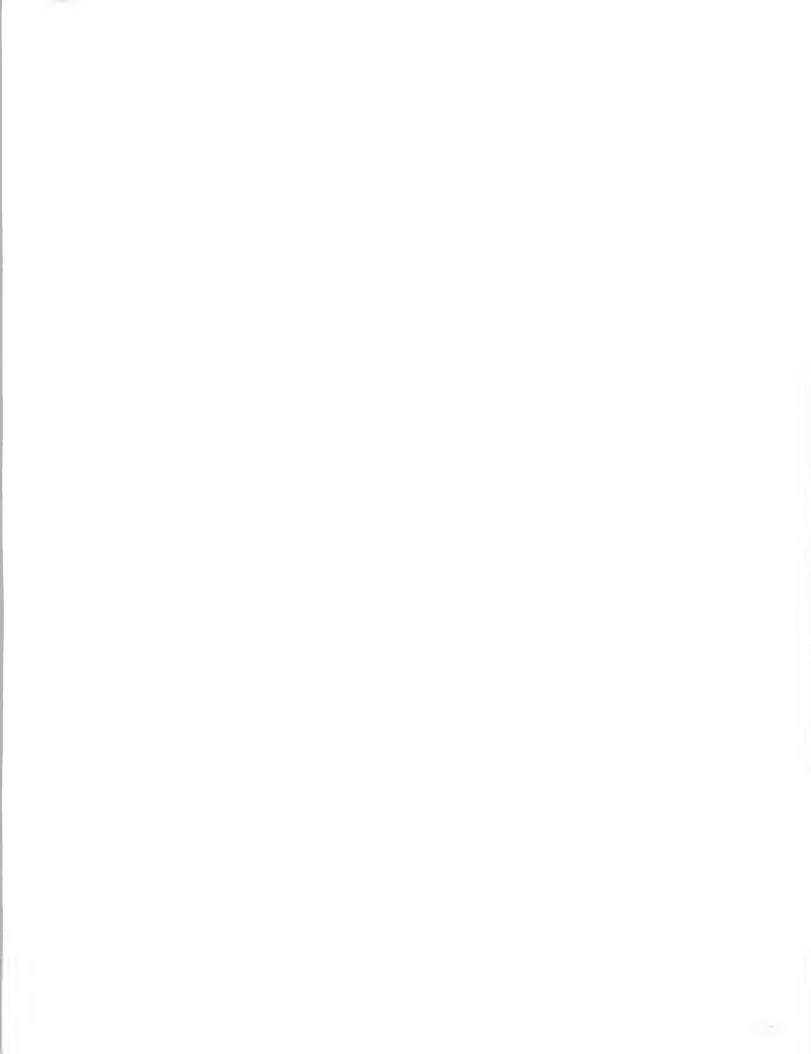
13. Turnkey Systems/VARs (TS)



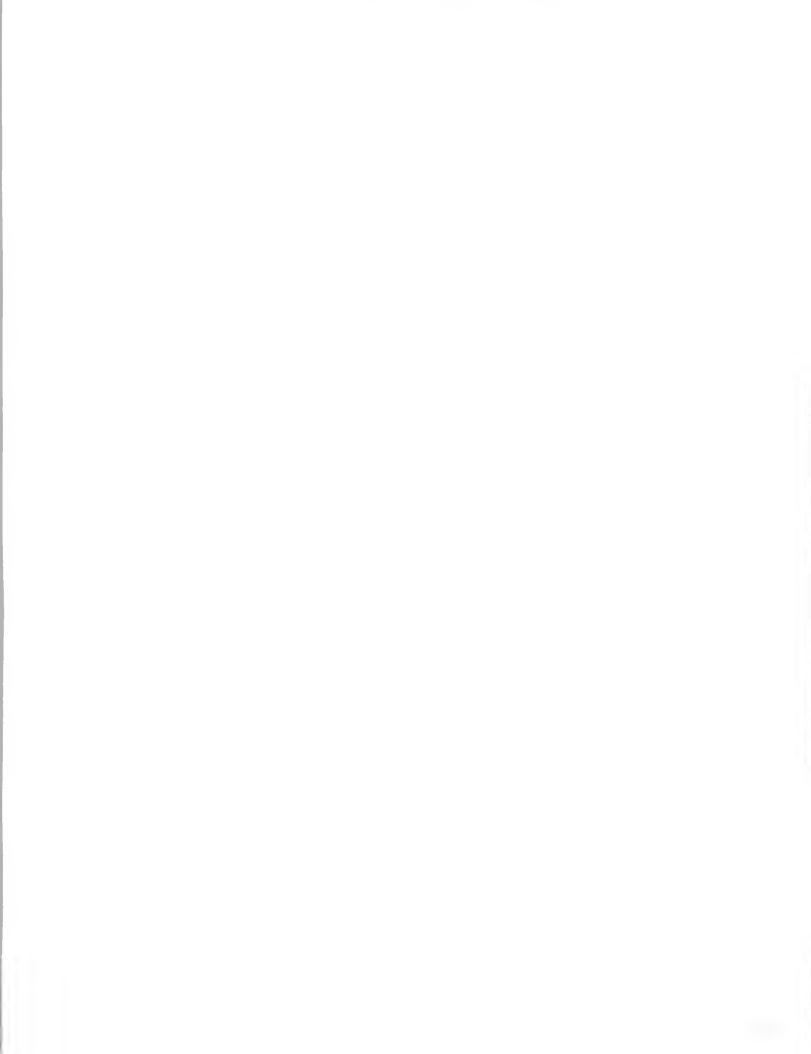
14. Systems Integration (SI)



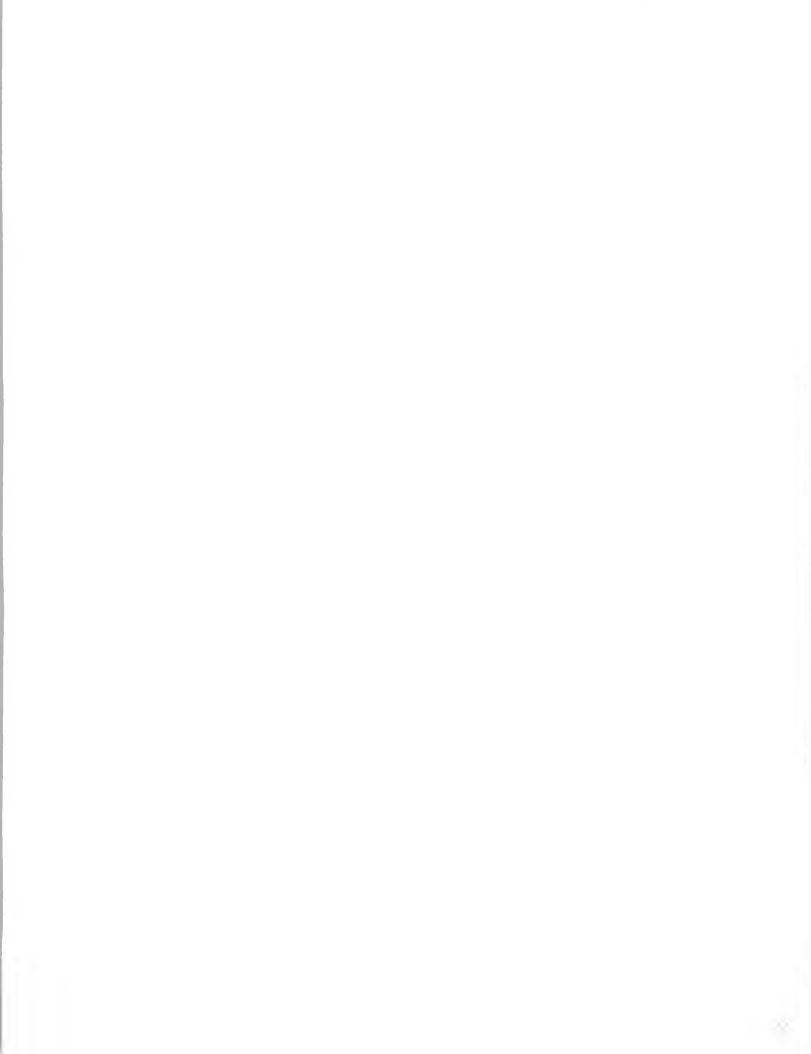
15. Professional Services (PF)



16. Processing Services (PC)

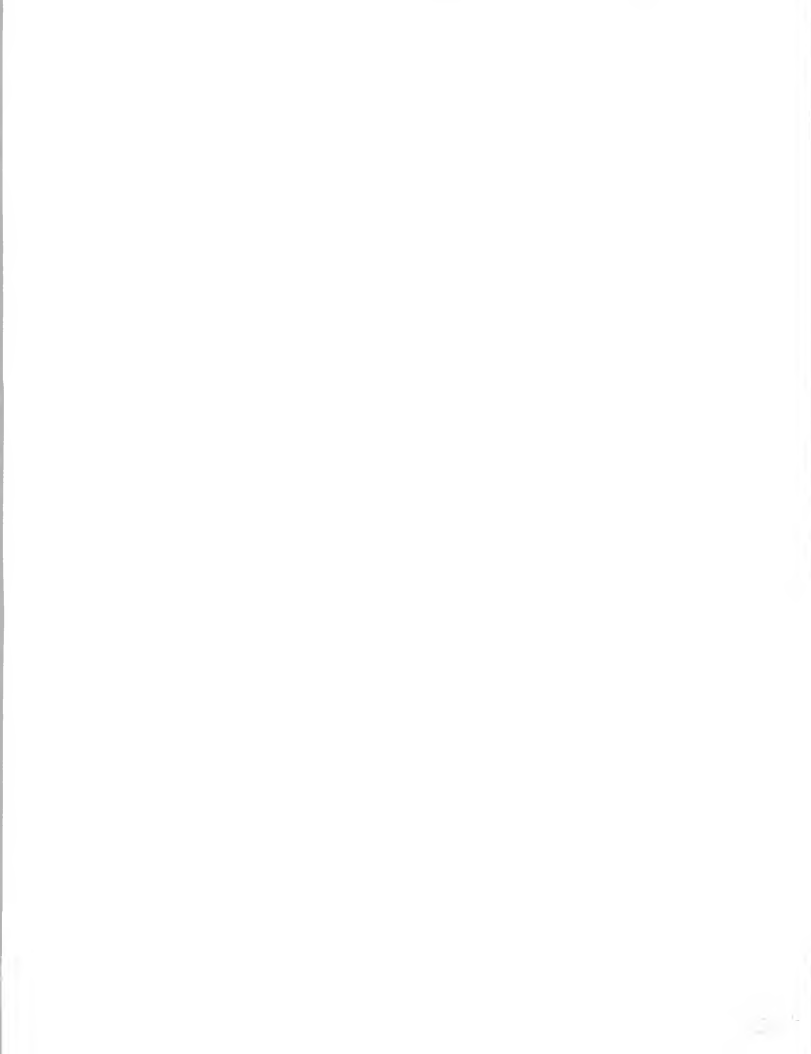


17. Systems Operations (SO)

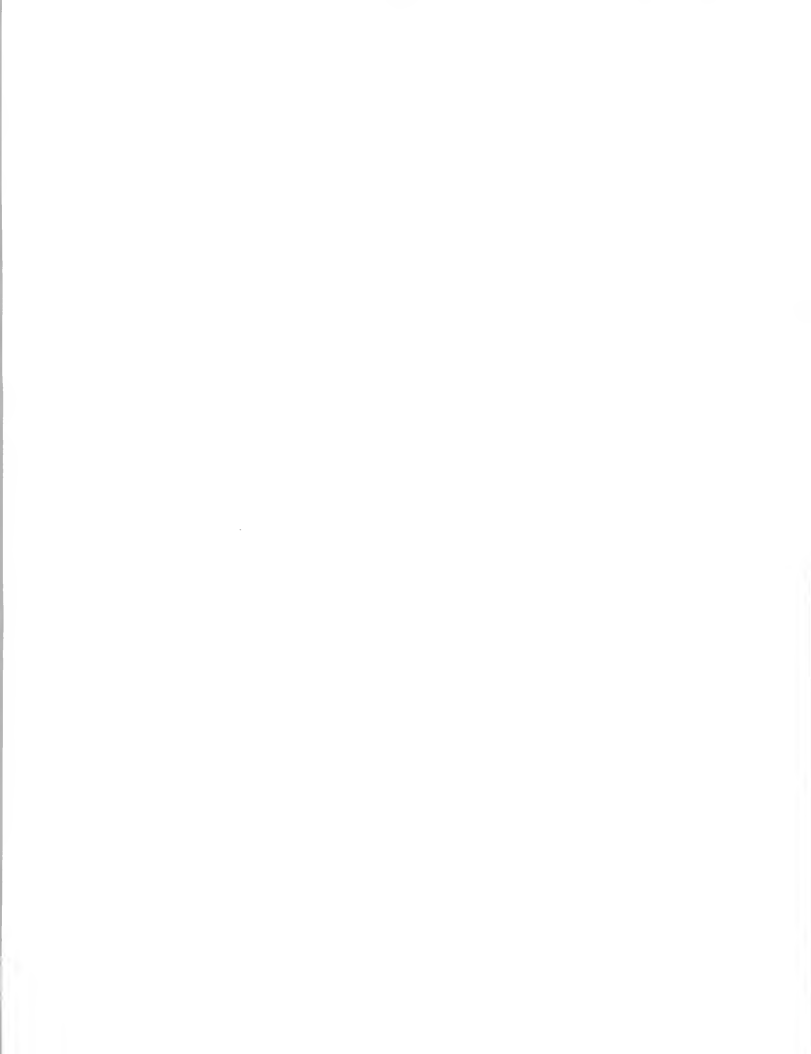


19. EDI (ED)

20. Vertical and Cross-Industry Markets (VM)

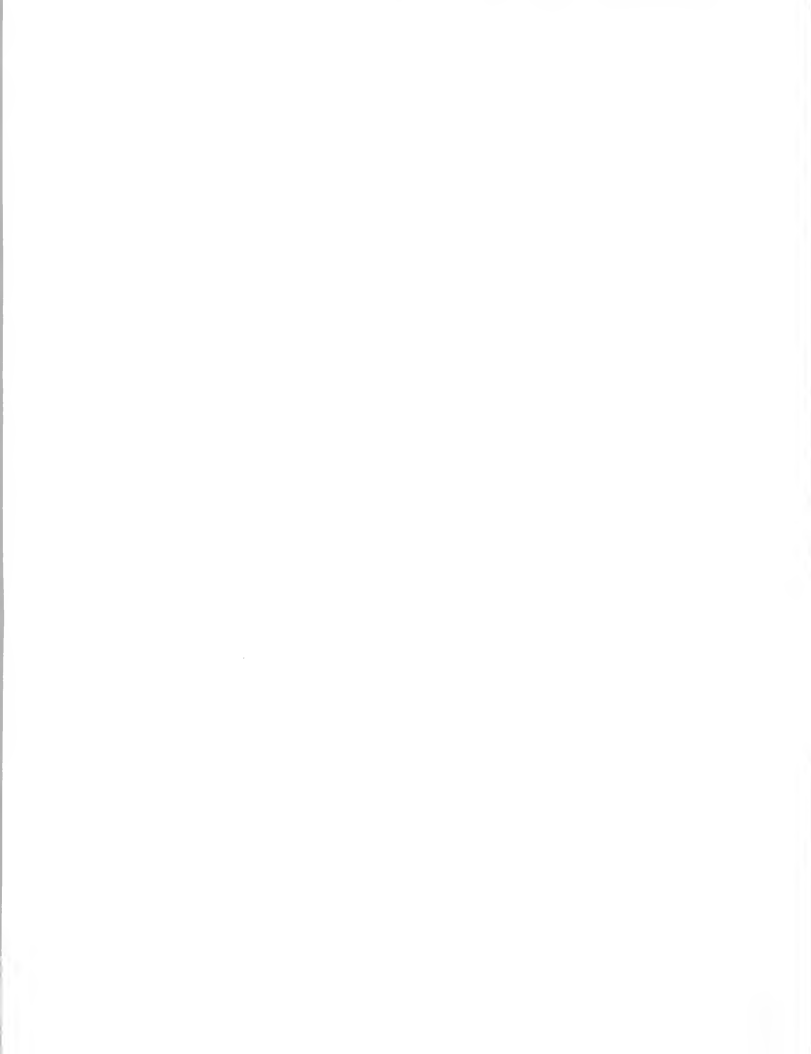


21. U.S. Federal Government (FG)

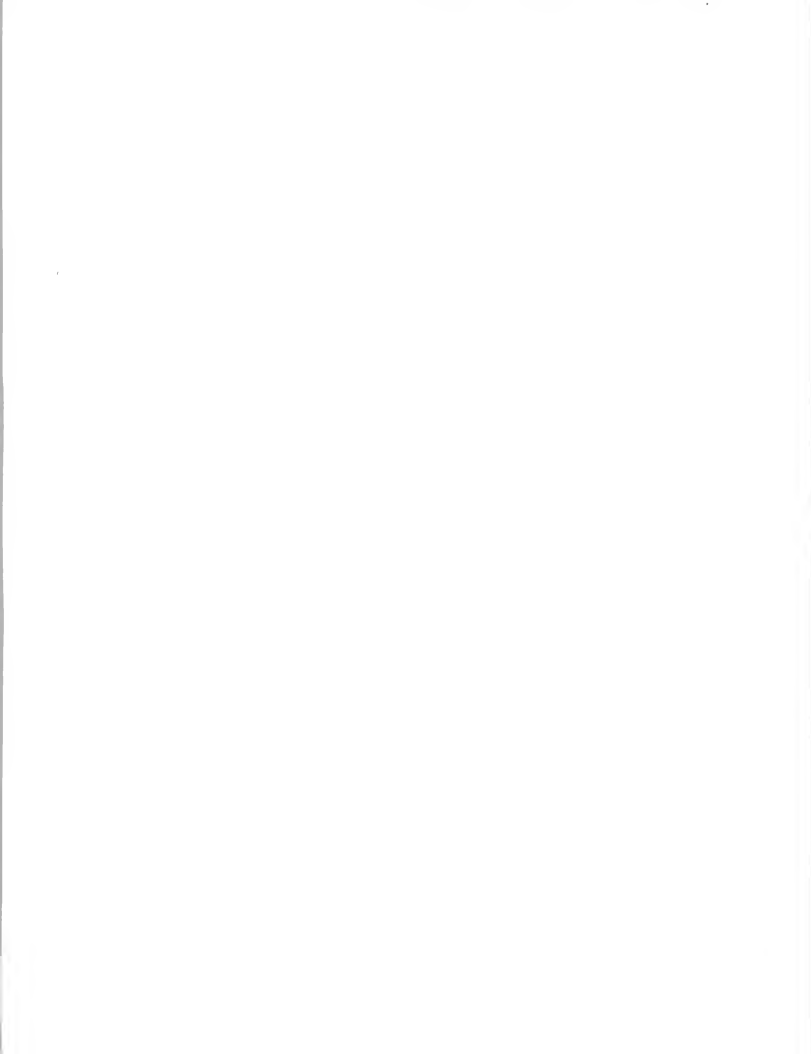


22. Competition (CO)

23. Summary and Conclusions (SC)



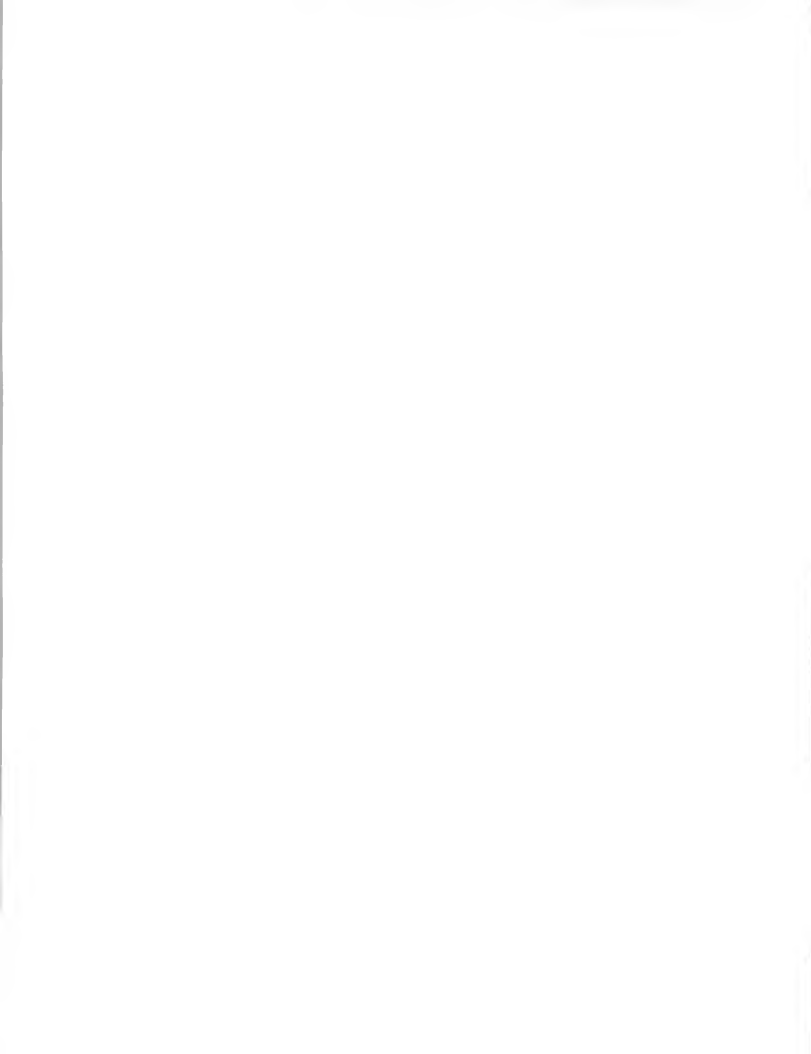
24. Customer Services (CS)



25. Competition (CO)



26.2 Information Systems Issues (E-I)



26.3 Office Systems (E-OS)



26.4. Image Processing (E-IP)



26.5 Application Development/CASE (E.AD)



26.7 Information Services Industry Trends (E-IS)



26.8 Worldwide Markets (E-WM)



26.9 Asia/Pacific (E-AP)



26.10 Market Forecasts (E-MF)



26.13 Systems Integration (E-SI)



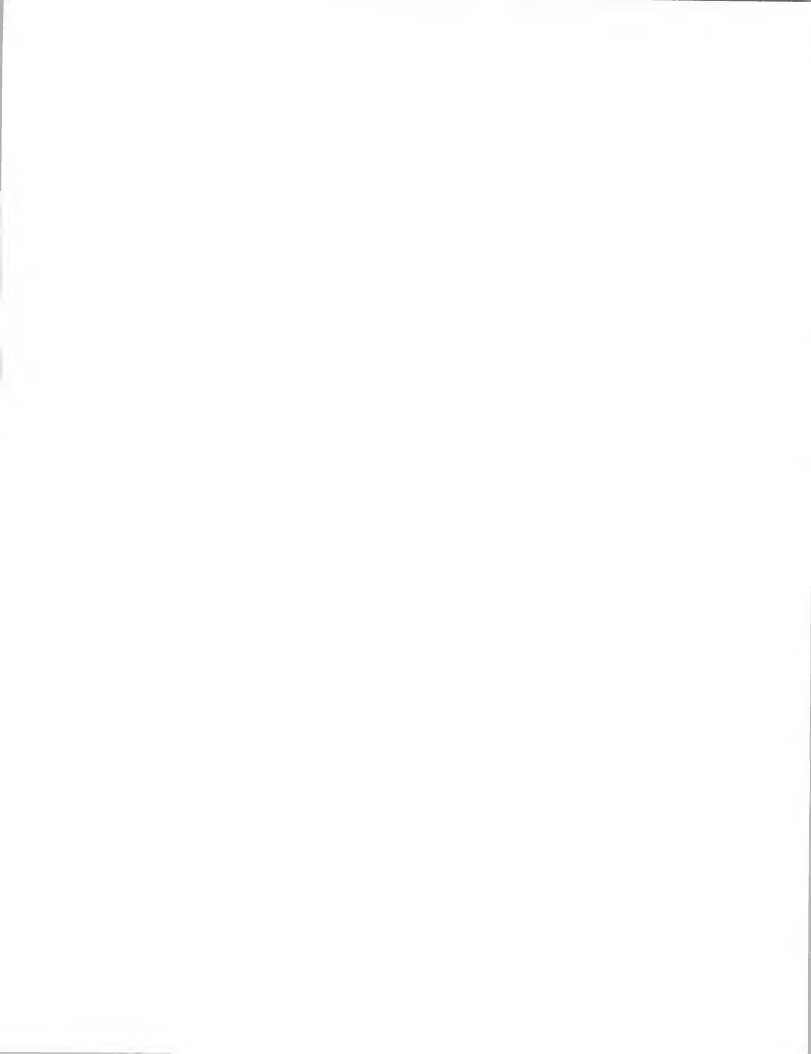
26.16 Systems Operations (E-SO)



26.20 Competitive Trends (E-CT)



26.21 Summary and Conclusions (E-SC)



26.23 Competition (E-CO)

